

Putting the Customer at the Center of Everything

» Comcast products and services are capable of amazing things. At home, through Xfinity, Comcast connects people to the moments that matter most, and, at work, Comcast Business provides the fast, reliable connectivity and technology necessary for companies of all shapes and sizes.

on the nation's largest Gig-speed work, dedicated Ethernet, WiFi, Voice, Video, and Managed Enterprise solutions.

Comcast Business is constantly adding to its portfolio of solutions to better serve its customers and help them keep up with today's business challenges. The latest additions include Connection

eliminating the need for dial-ins and PINs. Earlier this year, Comcast Business also began to offer Xfinity Stream to Private View TV customers, allowing small businesses to stream live TV to any device in their business.

The new Comcast Business ActiveCore SDN platform is the first cable-delivered, gig-ready Software Defined Wide Area Networking (SD-WAN) in the country. It is designed for enterprise businesses that want to manage their networks, systems and costs across multiple locations, branch offices or data centers.

Xfinity

Xfinity from Comcast provides TV, high-speed Internet, phone, home security services and mobile solutions for residential customers that work seamlessly together - anytime, anywhere and on any device.

Xfinity X1 offers a unique, integrated experience that provides customers with

access to everything in one place, without the need to switch

inputs or change remotes,

and all accessible with

voice control and the

added integration of apps,

including Netflix, YouTube,

Pandora, iHeartRadio, NPR

One and the recently added

Amazon Prime Video.

As connectivity becomes the center of the digital home,

Comcast is redefining what

people should expect from

broadband and have built

an Internet experience that

combines Gigabit Internet

speeds with the best WiFi



Comcast strives to make customer experience its best product by bringing innovative products, great value, and exceptional experiences to customers every day.

Comcast Business

Comcast's Gig-speed network and advanced applications power businesses of all sizes, enabling them to perform better through technology. A fit for every industry and business need, Comcast Business offers tailored business solutions such as fast, reliable Internet

Pro, an automatic 4G LTE wireless backup Internet connection to keep essential business functions going during outages caused by power failure or network disruption. In 2018, the company also added an award-winning, One-Touch Audio Conferencing App on its Comcast Business VoiceEdge solution. This application allows businesses to join a conference call with a single touch,

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coverage, a digital dashboard to manage IoT devices, and enough capacity to stay ahead of the next generation of technology and innovation. With 86 percent of home broadband use happening over WiFi, Comcast launched Xfinity xFi to provide customers with a simple digital dashboard to set up their home WiFi network, see what devices are connected, set parental controls and even pause WiFi access on their home network during dinner or bedtime. The company also created xFi Pods, a powerful mesh WiFi solution that extends reliable WiFi coverage to hard-to-reach areas of the home.

To keep customers connected on the go and designed to save them money, Xfinity Mobile offers no line access fees, unlimited talk and text, and access to the company's 18 million Xfinity WiFi hotspots, so you can easily manage data usage.

And, Xfinity Apps make it easy to do it all – from watching TV on the go with the Steam App to controlling home security and automation with the Xfinity Home App – at home or on the go from a phone, tablet or computer. The My Account App is also an easy way for customers to manage their account anywhere, anytime – with no call needed. It's simple and fast to access your WiFi name and password, check for service outages, troubleshoot or refresh equipment, view and pay your bill, find out your tech's arrival time and update your account whenever and wherever you want.

Comcast's commitment to innovation extends beyond its products to customer service and network reliability. The company is on a mission to respect its customer's time, simplify their experience and make it right if they fall short.

Mitch Magee named Director, PPG's Aerospace Global Advanced Manufacturing Team

»» Mitch Magee, a senior council member of the State Chamber's Delaware Manufacturing Association, was named Director of PPG's Aerospace Advanced Manufacturing Engineering Team. PPG's Aerospace business unit manufactures coatings, sealants, and transparencies for the commercial and military aircraft industry. This new role has relocated him to California after over a decade of involvement with the State Chamber.

Mitch has over 30 years of manufacturing experience, having served in a number of capacities from front line plant operations to global quality and EHS roles in PPG's automotive, industrial and food and beverage package coatings business units.

He served 10 years on the Board of Directors for the Delaware Manufacturing Association while working as PPG's Dover plant manager. He also served as DMA Chair when that organization, along with Delaware Technical and Community College, State of Delaware and local high schools collaboratively developed Delaware's first Pathways to Prosperity high school program. This program created a two-year curriculum for high school juniors and seniors, featuring hands on paid summer internships in DMA member manufacturing facilities. The program has grown from 20 students from a single high school in New Castle County to over 100 students

from six different high schools in all three Delaware counties.

Mitch's commitment to the Delaware community was also demonstrated during his appointment by Governor Markell to the Delaware Workforce Development Board. He continues

to serve the manufacturing community as a National Advisory Board member to the Manufacturing Extension Partnership (MEP) program. Additionally, Mitch serves served on boards for Delaware Technical Community College-Terry Campus and the Central

Delaware Chamber of Commerce and has been active in youth sports as a coach, sports commissioner and DIAA baseball umpire. He was also recognized by Holy Cross Church in Dover DE as the volunteer of the year in 2018 for his contributions to youth religious education. He is a graduate of Allegheny College (BS Liberal Arts), University of Pittsburgh (MS Chemical Engineering) and is a licensed Professional Engineer.

"The State Chamber and its Delaware Manufacturing Association are great at leveraging partnerships to improve the interests of the business community. We're depending more and more on chambers and similar organizations to look out for business interests regarding regulatory and legislative issues and DSCC and the DMA are helping lead the way in those efforts."



Mitch Magee