

# PUTTING DELAWAREANS BACK TO WORK: ECONOMIC RECOVERY IN THE FIRST STATE

## ATTENDEE FAQ GUIDE

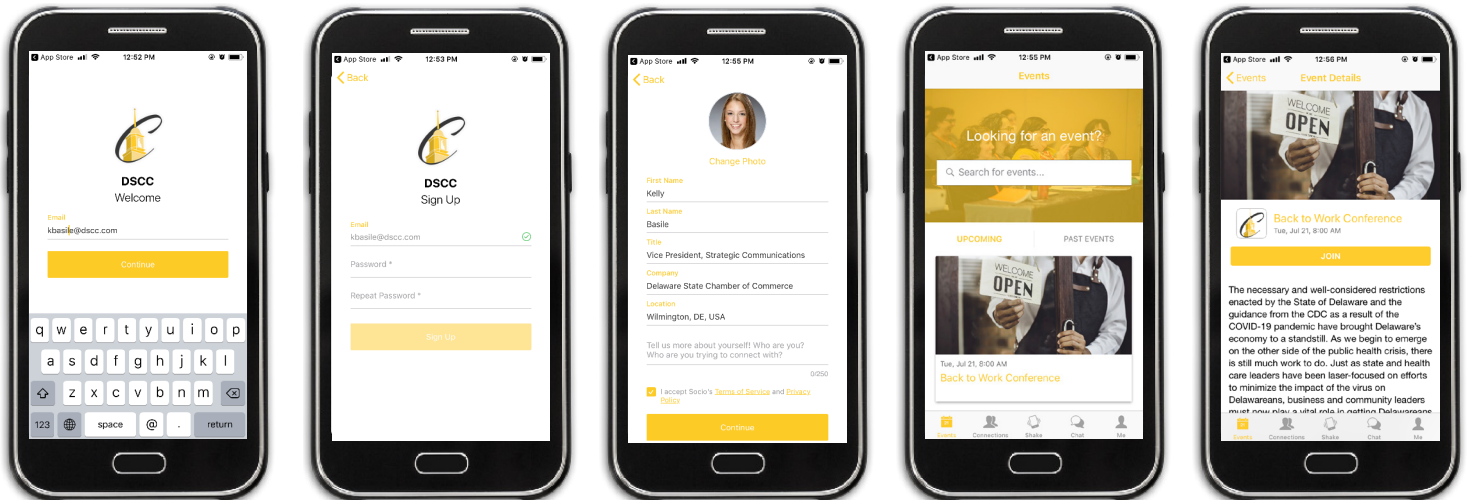


### Question: How do I download the app?

**Answer:** The app can be downloaded through Google Play and the Apple Store by searching “DE State Chamber of Commerce.”

### Question: How do I set up my profile?

**Answer:** After downloading the app and signing in with your email, you will be prompted to provide a photo of yourself, your name, title, company, and general location to build your profile. Other attendees will be able to see this information after you add them as a connection. Remember, your personal profile is your best self-marketing tool!



### Question: How do I access the event?

**Answer:** Scroll down the Events page to Upcoming Events and select the Back to Work Conference event. After downloading and signing up in the app, you will be prompted to enter the passphrase in order to enter the conference. The DSCC will email registered attendees the passphrase. Here you can select the different icons to view more information on the Agenda, Sponsors, Speakers, and more!

### Question: How do I network with other attendees in the app?

**Answer:** You can add connections from the attendee list by sending a connection request to other users. Once accepted, they will be added to your Connections. This provides you the opportunity to view their full profile, message each other, share notes, and schedule meetings. You may also use the Wall to interact with other attendees and ask questions to speakers. Don't forget to follow up with other users via LinkedIn, phone call, or email!

### Question: How do I contact sponsors and exhibitors of the event?

**Answer:** On the event home page, you can click on the icon for either Sponsors or Exhibitors. Here you can click on a business that you're interested in and view their profile page. Most accounts provide an option to reach out to the business via email for more information, or you can follow their social media accounts listed in their Links section.

### Question: How do I watch the speaker presentations?

**Answer:** Visit the Agenda where you can build your personal agenda and set reminders for the sessions you'd like to watch. At each session's scheduled time of airing, you will see a yellow Join Live Stream button that will open the video.

**Pro Tip: Watch our speakers on the big screen by streaming the conference on your computer. At the same time, network with attendees via our mobile app!**

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**Question: I don't have a smartphone. How can I still access the content?**

**Answer:** You can access through a computer too! Here is the link: <https://app.socio.events/NjYwMw/Agenda/74086>

Note: Some of the networking features outlined in this FAQ document are limited to the mobile app only. We recommend watching speaker presentations on your computer and networking on your phone.

**Question: Will I be able to ask speakers questions? How?**

**Answer:** Yes and no. There will not be an open Q&A during the moderated sessions. However, we will have scheduled Q&A's with a number of our speakers throughout the conference on the Wall. Head over to the Wall to start the conversation or tune in with our speakers at their scheduled Q&A time. You can also connect with speakers within the app if they have an attendee profile or on LinkedIn as most of our speakers' profiles include a link to their LinkedIn.

**Question: Can I share this information with a coworker?**

**Answer:** Your registration is intended to be as an individual only and we ask that any of your coworkers purchase their own login. While we are able to monitor the attendee list of those that are accessing the materials and remove those who have not purchased, we are operating under the honor system and hoping that you will respect the resources we are creating for you by not sharing them with others. Contact Helana Rodriguez at [HRodriguez@dsc.com](mailto:HRodriguez@dsc.com) to purchase additional admissions.

**Question: How do I download/save documents and slides?**

**Answer:** You will find speaker slides and further reading in each of the sessions in the Agenda as well as within speaker, sponsor and exhibitor profiles. By selecting a document or slides of interest, a new tab will open where it will be downloaded directly. From there, you can save the document to your phone or computer. You can also email it to yourself via the app.

**Question: How long will the conference sessions be accessible?**

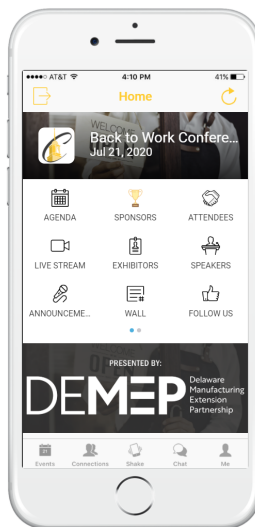
**Answer:** The conference will be available to attendees until August 21, 2020.

**Question: Will my contact information in my attendee profile be available for anyone to see?**

**Answer:** The virtual conference will be password protected. Only registered attendees will be able to view materials. You will have to first accept their Connection Request in order for them to see your full profile.

**Question: If I am having trouble with the app, who do I contact?**

**Answer:** If you have more questions, you can contact Helana Rodriguez at [HRodriguez@dsc.com](mailto:HRodriguez@dsc.com) or (302) 576-6575.



Back to Work Conference

Download our official app:



**Pro Tip: Enable push notifications for the best user experience!  
Remember, you can always disable them after the conference.**