

# ChristianaCare Helps Employers Ensure Safety in the Workplace

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TO HELP EMPLOYERS manage the well-being of their workforce through the COVID-19 pandemic, ChristianaCare developed a virtual care service that provides daily monitoring of employees for COVID-19 symptoms, testing, if needed, and care for employees who test positive.

The Employee COVID-19 Symptom Monitoring and Testing Program is designed to increase safety and ease anxiety in the workplace by effectively monitoring employees' health. For employees, it offers the convenience of access to a registered nurse to discuss their symptoms and the opportunity for a telehealth visit with a provider.

The program relies on ChristianaCare's COVID-19 Virtual Practice and its award-winning CareVio care management program for symptom monitoring that includes daily bi-directional, secure text messaging.

## Experienced and trusted partner

Currently, 21 employers in Delaware, Pennsylvania, New Jersey, Maryland, Virginia, Louisiana and Arizona are using the program. These companies range from construction and transportation firms to health care and pharmaceutical companies.

"This partnership has been truly amazing," said Brian DiSabatino, CEO of EDiS Company, a construction management company headquartered in Wilmington, Del. "We have approximately 80 employees who are managing hundreds of tradespeople over dozens of sites. The implications for shut-downs due to COVID-19 are massive. We sought out a partnership with ChristianaCare to control the one area of risk we could control – the decision to come to work healthy. By educating our employees and subcontractors about the symptoms of the virus, giving them a tool to securely review potential warning signs and a confidential relationship with a nursing staff, we think we are dramatically eliminating the potential for spread of the disease."

## Accelerating Innovation

"The pandemic has accelerated ChristianaCare's digital and virtual transformation in ways we could never have imagined, and today we



are delivering highly coordinated care through telehealth and virtual visits," said Sharon Anderson, RN, BSN, MS, FACHE, chief virtual health officer at ChristianaCare and president of CareVio. "By using this program, employers can take a proactive, responsible step to ensure the well-being of their workforce and be confident they are partnering with an experienced and trusted health care team that has successfully monitored patients remotely for many years through our CareVio care management program."

Employees who test positive for COVID-19 have the option to receive care through ChristianaCare's COVID-19 Virtual Practice. As of July 20, the practice had provided care to more than 3,000 patients and conducted more than 3,700 virtual visits since the pandemic began.

"The COVID-19 Virtual Practice and the CareVio team have provided invaluable support to patients, especially those who may not need hospitalization, but need monitoring at home to ensure they are managing their symptoms appropriately," said Sarah Schenck, M.D., medical director of the COVID-19 Virtual Practice. "With the use of our video visit platform, we are able to deliver high-touch, high-tech care right from the convenience and safety of the patient's home."

To find out more, visit <https://christianacare.org/covid19-employers>. ■